

How to Help Someone With Social Anxiety (Without Making It Worse)

You want to be there for them — but you're not sure what to say. These "do's and don'ts" offer simple ways to support someone navigating social anxiety.

Perfect for:

- Friends, family, partners, teachers
- Anyone supporting someone with social anxiety
- Teens + young adults figuring out how to show up





Why Support Looks Different with Social Anxiety

Reach out

People with social anxiety often find it difficult to initiate contact, even when they need support.

Ask for reassurance

Seeking validation can feel overwhelming when anxiety is already making them feel vulnerable.

Say what they need

Expressing needs directly can be challenging when fear of judgment is present.

Feel like a "burden"

Social anxiety often comes with concerns about imposing on others or being too much.

That doesn't mean they don't want connection — it means they need it in a low-pressure way.

What *Helps* (Say This Instead)

Try offering support that's clear, kind, and doesn't ask too much.

"No pressure — just letting you know I'm here."

Creates space without expectations

"If you want me to come with you or be your exit plan, I'm in."

Offers practical support without judgment

"We don't have to talk. I can just hang out with you for a bit."

Removes pressure to socialize

"You don't have to explain. I get it."

Shows understanding without requiring justification

These phrases reduce fear of judgment or rejection.



What *Doesn't Help* (Even If It's Well-Meaning)



"Just be confident!"

Oversimplifies a complex condition



"It's not a big deal, why are you freaking out?"

Dismisses their genuine feelings



"You always cancel — it's frustrating."

Creates guilt and shame



"You need to push through this."

Adds pressure rather than support

Why it doesn't help: These can feel dismissive or create more shame.





Texts That Say "I'm With You"

Sometimes they can't talk — but a gentle message still matters.



"No pressure to reply, just wanted to say I'm thinking of you."



"Want me to check in later, or would quiet time be better today?"



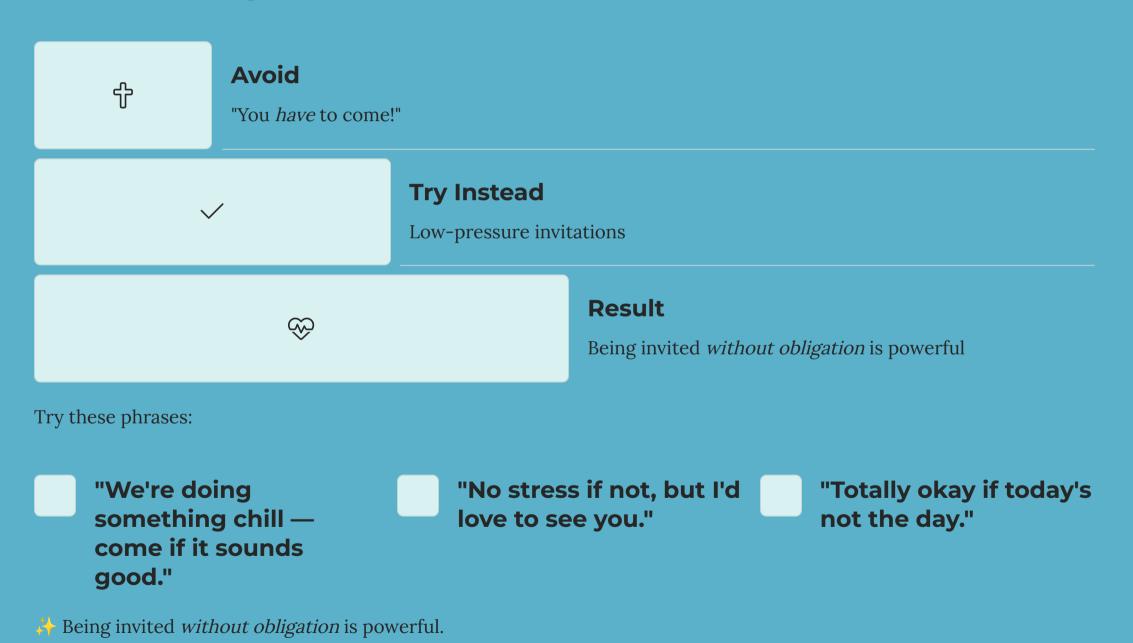
"Want to send memes back and forth without talking?"



"Need a buddy at [event]?
Happy to be your social shield."

♣ They may not respond — but they'll remember you cared.

When You Want to Invite Them (Without Pressure)



Support = Repeating Yourself Kindly

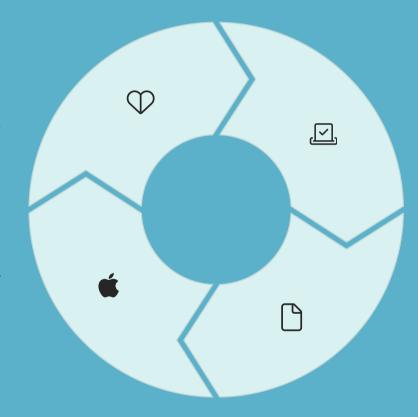
If they need the same reassurance again, it doesn't mean they're ignoring you — it means anxiety's being loud again.

"You're not too much."

Counters feelings of being a burden

"Hey, want to ask Navigate for a pep talk?"

Offers additional support resource



"You didn't mess anything up."

Addresses fear of social mistakes

"You're allowed to be quiet."

Removes pressure to perform socially

Keep saying these reassurances whenever they're needed.

Use Navigate Anxiety to Support Them Too

If they freeze up, the app can say what they can't.

You can even send them these prompts:

- Q "Tell me something kind."
- Q "I'm panicking before a social event talk me through it."
- Q "Help me feel less awkward."
- https://navigateanxiety.org
- No pressure. Just presence.





Share This With Allies Who Care

This guide is for siblings. For best friends. For partners. For anyone who wants to say: "I see you - and I want to do it better."

1

Share

Send it to someone who loves someone with social anxiety

Support

They don't need to fix anything

3

Show Up

They just need to be present

Send it to someone who loves someone with social anxiety. They don't need to fix anything. They just need to show up.